

ABSTRACT

There have been numerous complaints by the public, professionals, donors and other stakeholder's about the performance of Public Procuring Entities (PPEs). The opinion of many is that performance of PPEs is way below the stakeholders' expectations. In addition most studies have focused on establishing factors affecting procurement in the private sector which may not necessarily be used as a reference in the public sector due to its uniqueness. It was therefore vital to systematically establish the factors that affected the performance of PPEs in Kenya with a focus at the Ministry of Finance (MOF) through a research study. Therefore, the core objective of the study was to find out factors that affect the performance of PPEs in Kenya with a focus at the Ministry of Finance (MOF). The specific objectives of the research study were to establish how tendering procedures, ethics in procurement, staffing, training and development of supply chain management personnel affect performance of PPEs and specifically at the Ministry of Finance.

The study focused on the staff of Ministry of Finance Head Offices in Nairobi and included Administration, Procurement, Accounts and Finance Divisions. The Divisions that were selected were considered to work closely with procurement towards the achievement of Ministry's objectives. The researcher adapted a descriptive research design and selected 40 respondents out of total population of 166 using Simple Random Sampling Technique (SRST). Data was collected through the administering of questionnaire that was both open and closed. The tool was adopted because of its simplicity in the administration, scoring of items and analysis. The items in the questionnaires were developed on the basis of the objectives (or research questions) of the study. Quantitative and qualitative data analysis techniques were used and the findings presented through charts, tables and graphs for easy understanding of the findings.

